

# **MILAH – The Jerusalem Institute for Education**

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**Our Institute includes a volunteer led Centre whose aim is to provide information, advice and support to new Olim.**

The Centre was established through recognition of a very real need to assist Olim become integrated into Israeli culture, to help them understand it, and cope with the challenges that result from being in a new country with all the cultural and linguistic difficulties that this may entail.

The volunteers, who have considerable life and professional experience in different areas, provide "Israeli" solutions to everyday problems that Olim encounter and try to alleviate some of the strains that result from trying to acclimatize to new surroundings.

If needed, a translator will also be present at the meetings in order to enhance their benefit, putting the Oleh at ease and enabling him/her to speak at will in their mother tongue.

**New Olim are invited to approach us for help in a variety of areas:** writing a CV in Hebrew, advice on job searches and apartment hunting, dealing with bureaucracy, writing official correspondence, translation of documents and letters (such as contracts, invoices etc), correspondence with different bodies (such as governmental offices, national insurance, banks, businesses etc), assistance with legal advice, accompaniment to lawyers/ courts of law/ doctors, filling in forms and understanding documents.

We are also able to offer private Hebrew lessons to new Olim who have severe financial difficulties; these lessons are also volunteer led.

As well as all the immediate gains that the Centre offers, we hope that through contact with us, Olim will become more confident in their new surroundings and feel better equipped to deal with these issues should they arise again in the future.

**This service is offered FREE OF CHARGE.**

## *Aims of the project:*

\* To bridge the cultural and linguistic gap between new Olim and the Israeli population in which they are living.

\* To raise awareness amongst the established Israeli population of the difficulties that a newcomer will face and need to overcome when trying to settle into their new life in Israel.